



Ronald McDonald House Southwestern Ontario

Position: House Refresher

Purpose

For the individual who likes to keep busy, House Refreshers play a vital role in ensuring a clean and comfortable “home away from home” for our families. This individual can be found organizing the common areas, collecting donations, stocking supplies, checking inventory and much more. Every day is different at Ronald McDonald House London and House Refreshers work hard to create a sense of normalcy for the families staying here.

Time Commitment

- 6 consecutive months of your valuable time with the option to renew
- One shift weekly or biweekly, same day, same time. (Mon – Sun)

Responsibilities

- Help clean and organize all common areas
- Stock supplies, storage rooms and linen closets
- Count and record inventory as requested
- Light housekeeping - bed making, laundry, etc.
- Enforce House policies and rules to families and visitors
- Reception desk
- Assist the Family Services Office, House Ambassadors, and other duties as required

Screening Requirements

- 16 years of age or older
- Volunteer Interview
- Proof of a current Vulnerable Sector Police Check (18+)
- Proof of a negative one-step Tuberculosis Skin Test
- 2 references

Benefits

- To gain knowledge and experience in the world of family-centered care, and to gain a deeper understanding of the impact on families with a sick child.
- The great feeling that comes with making a difference.
- Networking and personal development, make new friends and gain self-confidence.
- The opportunity to attend volunteer events yearly (pending COVID precautions) with speakers, entertainment, great prizes and most of all, wonderful fellowship.
- Letters of reference to prospective employers.

Training and Development

- House orientation/ongoing training sessions
- Hands on training with a Volunteer Mentor
- Ongoing support and supervision provided by our Family Service Coordinators

Qualities we look for...

- *Positive attitude, friendly, outgoing and compassionate*
- *Reliable*
- *Sensitive to issues facing families of seriously ill or injured children*
- *Respectful of families' confidentiality*
- *A good listener*
- *Open to cultural differences*
- *Ability to perform duties under minimal supervision*
- *Works well with people, cooperative with other volunteers and staff*
- *Self-motivated, flexible and adapts well to change*
- *Organized*
- *Attention to detail*
- *Able to handle busy and stressful situations*